

COMMUNICATION TECHNIQUES 1-DAY TRAINING WORKSHOP

The I.S.C.A. Advanced Award In Safety Coach Techniques



LEARNING TO COMMUNICATE EFFECTIVELY IN THE WORKPLACE

- *STYLES OF QUESTIONING*
- *TONALITY & BODY LANGUAGE*
- *POSITIVE INTERVENTION*
- *COMMUNICATION PERCEPTIONS*



LEARNING HOW TO:

**Approach Others in a Confident Manner
Communicate with Consistent Positive Outcomes**

Designed for existing I.S.C.A. active Safety Coaches wishing to develop their skills further to support keeping operates safer while at work.

Expert training by a MindSafety specialist presenter in an engaging and inter-active workshop environment.

AN EXCLUSIVE MINDSAFETY COURSE

- Body language Messages
- Tonality & Reception
- Open & Closed Questioning
- Positive Approaches
- Styles of Effective Communication
- Conflict Resolution Techniques
- Being aware of 'Unconscious Bias'

(Minimum x8 delegates required to run this course.)

